

Victim Support Scotland  
ANNUAL REPORT 2005-06  
Accounts and Statistics





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## Chair's Report

2005-06 was another highly successful year for Victim Support Scotland. Support was offered to over 168,000 victims and witnesses throughout Scotland. Crimes of violence and indecency continue to comprise a significant proportion of our work. The impact of the Vulnerable Witnesses Act has resulted in a significant increase in our work with children and young people particularly in the court environment.

For 20 years, Victim Support Scotland has existed to help victims and others affected by crime. More recently our service has extended into the Sheriff and High Courts to provide support and information for witnesses.

In the past year, growth in all our activities has continued, driven by a seemingly inexorable need for our services and linked to recognition of their quality.

With our limited funding, we are at, or near, the maximum number of people we can assist and recognise we must find ways of identifying those with the greatest need. This is a major challenge for us. But it's not just about how many we can support, but importantly how well we do it. We can never stand still in our quest for quality. We must constantly look for ways to improve our service as a whole... and we will.

Finally I would like to thank all our dedicated volunteers and staff who enable Victim Support Scotland to continue our satisfying and worthwhile work. Without you it would not be possible.

Ron Daniel  
Chair

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## Chief Executive's Report

The next five years will see major developments throughout Victim Support in Scotland. Key challenges will include ensuring that quality is fully embedded in services to people affected by crime. Our support to victims of serious crime will be enhanced and new training developed. Overall there will be improved assessment of the needs of service users and a strengthened approach to diversity; new information technology and communications systems will be of major importance in meeting these challenges.

The Witness Service will require to consider its role and the needs of witnesses in the summary and civil courts. We will support and contribute to a safer Scotland and the

work of the new Community Justice Authorities. We are committed to maintaining our roots in the community. Our core values remain and so we will also strengthen our commitment to volunteering and the role of volunteers in service delivery. Listening to the voices of victims and others affected by crime continues to be a central aspect of our growth and development. The next five years will be just as exciting as the last. Together we will succeed for victims of crime in Scotland.

David McKenna  
Chief Executive

# Finances 2005–06

## Statement of Financial Activities Incorporating the Income & Expenditure Account

	Unrestricted	Restricted	2006 Total	2005 Total
	£	£	£	£
<b>Incoming Resources</b>				
Incoming resources from generated funds				
Voluntary income	4,147	–	4,147	20,781
Activities for generating funds	9,833	5,700	15,533	8,264
Investment income	26,853	–	26,853	22,790
Incoming resources from charitable activities	–	4,040,486	4,040,486	3,833,196
Other incoming resources	1,270	246,010	247,280	168,349
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Total incoming resources	42,103	4,292,196	4,334,299	4,053,380
	<hr/>	<hr/>	<hr/>	<hr/>
<b>Resources Expended</b>				
Cost of generating funds				
Costs of generating voluntary income	–	489	489	2,005
Charitable activities				
Direct	–	3,375,570	3,375,570	3,242,074
Support	–	841,091	841,091	646,546
Governance costs				
Direct	–	32,159	32,159	26,920
Indirect	–	121,709	121,709	127,823
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Total resources expended	–	4,371,018	4,371,018	4,045,368
	<hr/>	<hr/>	<hr/>	<hr/>
Net income/expenditure before transfers	42,103	(78,822)	(36,719)	8,012
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<b>Transfers</b>				
Gross transfers between funds	–	–	–	–
	<hr/>	<hr/>	<hr/>	<hr/>
<b>Net Movement in Funds</b>	42,103	(78,822)	(36,719)	8,012
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<b>Reconciliation of Funds</b>				
Total funds brought forward	69,363	240,959	310,322	302,310
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Total funds carried forward	111,466	162,137	273,603	310,322
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There are no recognised gains or losses other than the results for the year as set out above. All the activities of the Company are classed as continuing.

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**Balance Sheet**  
**Year Ended 31 March 2006**

	2006	2005
	£	£
<b>Fixed Assets</b>		
Tangible assets	54,039	93,907
<b>Current Assets</b>		
Debtors	167,037	93,932
Cash at bank and in hand	318,211	255,902
	<hr/>	<hr/>
	485,248	349,834
<b>Creditors:</b> Amounts falling due within one year	(265,684)	(133,419)
	<hr/>	<hr/>
<b>Net Current Assets</b>	219,564	216,415
<b>Total Assets Less Current Liabilities</b>	<hr/>	<hr/>
	273,603	310,322
<b>Funds</b>		
Unrestricted	111,466	69,363
Restricted	162,137	240,959
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	273,603	310,322
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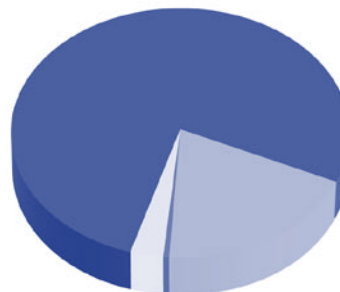
### Total Income £4,334,000 (to nearest thousand)

Scottish Executive	90.43%	
Local Authorities	2.79%	
Investment Income	0.62%	
Donations/Trusts/Fundraising	0.45%	
Other Income	5.71%	



### Total Expenditure £4,371,000 (to nearest thousand)

Charitable Activities Direct	77.23%	
Charitable Activities Support	19.24%	
Cost of Generating Voluntary Income	0.01%	
Governance Costs Direct	0.74%	
Governance Costs Indirect	2.78%	



Area Victim Support services are separate entities and produce their own financial statements.

The foregoing are extracts from the audited financial statements for Victim Support Scotland for the year ended 31 March 2006.

The full audited financial statements dated 31 August 2006, which have an unqualified audit report, are available from the Secretary at the Registered Office at 15-23 Hardwell Close, Edinburgh, EH8 9RX. These financial statements will be delivered to the Registrar of Companies after approval at the AGM.

### Auditors' Report

We have examined the extracts from the financial statements of Victim Support Scotland for the year ended 31 March 2006, set out on pages 2 and 3 of this Annual Review. In our opinion they are consistent with the full financial statements.

Whitelaw Wells, Chartered Accountants and Registered Auditors  
31 August 2006

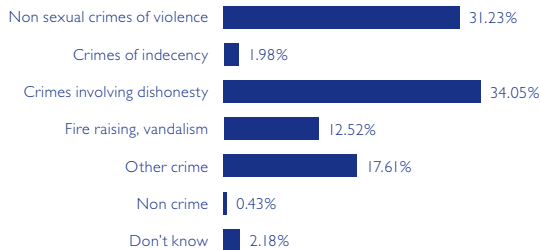
# Victim Service

The Victim Service received 90,777 referrals during the financial year 2005-06, a 7.61% decrease on the previous year.

- Crimes of violence and indecency comprised 33% of overall workload
- Crimes of dishonesty comprised 34% of overall workload
- The number of serious crimes has fallen slightly from 30,255 to 30,141. This represents a reduction of 0.38% on the previous year but a 30% increase from 2003-04
- Calls to the Helpline increased
- 99.95% of referrals received a response from Victim Support Scotland within four working days of referral
- The number of home visits and the level of direct work with victims both increased.

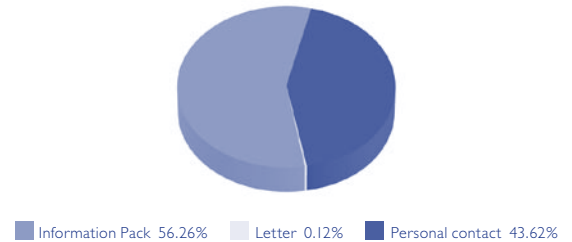
## Types of Crime Referred to Victim Service

APRIL 2005 – MARCH 2006



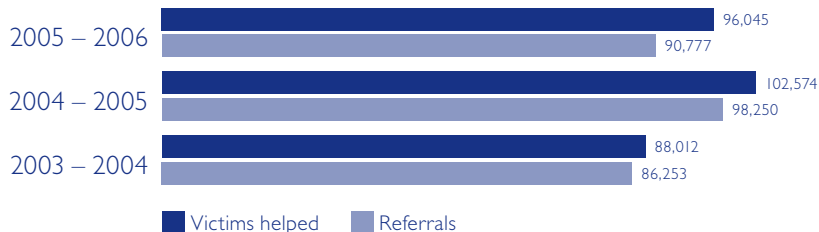
## Contact Made by Services

APRIL 2005 – MARCH 2006



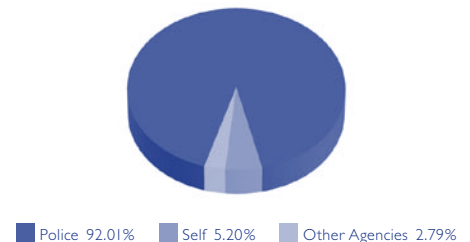
## Number of Referrals to Victim Service

APRIL 2005 – MARCH 2006



## Source of Referrals

APRIL 2005 – MARCH 2006



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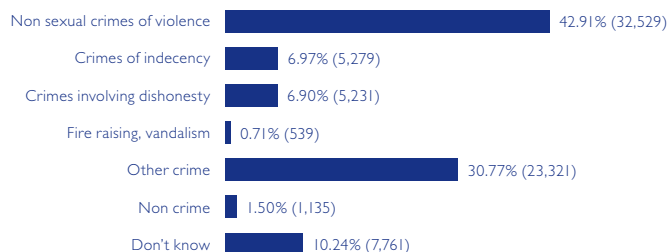
## Witness Service

The Witness Service made contact with over 75,000 victims and witnesses attending court during 2005-06. This figure represents an increase of 7% on 2004-05.

- Work with victims of crime made up 16% of overall caseload (12,422 contacts)
- Some 76% of contacts (or just over 57,000 people) were first time users of the service
- Contact with children and young people increased to almost 8,000. This is an increase of 20% on the previous year and equates to 10% of the total workload
- Almost 60% of service users took advantage of a court familiarisation visits – a 6% improvement on the previous year
- Over 14% of referrals came from the COPFS (including VIA). This is an increase of 6% on the previous year.

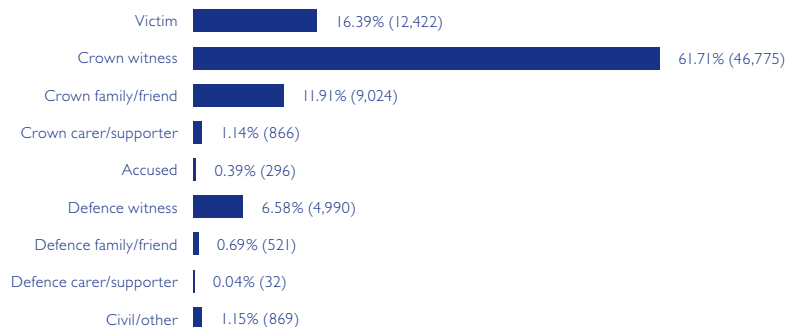
### Types of Crime Referred to Witness Service

APRIL 2005 – MARCH 2006



### Witness Service – Status of Service User

APRIL 2005 – MARCH 2006



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## Youth Justice Service

Two Youth Justice services operated during this financial year:

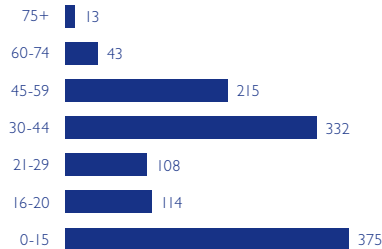
**SIVYC** (*Support and Information for Victims of Youth Crime*), based in the Forth Valley area, combined support with the provision of generic and case specific information on the Children's Hearing system. The project operated in conjunction with Scottish Children's Reporter Administration.

**VOYCE** (*Victims of Youth Crime*), based in Dundee, combines information and support for victims with the opportunity for shuttle mediation between the victim and a young offender.

The services supported over 2,230 people during 2005-06 of which 67% were for crimes of assault, vandalism or breach of the peace. Over 21% were aged 15 or under and of these victims 72% were victims of assault.

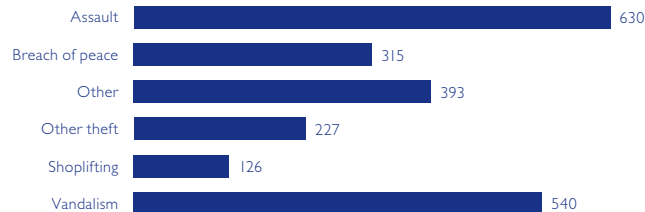
### Victims of Youth Crime by Age Referred to Youth Justice Service

APRIL 2005 – MARCH 2006



### Types of Crime Referred to Youth Justice Service

APRIL 2005 – MARCH 2006



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## Honorary President

HRH The Princess Royal (*from Sept 2005*)

Sheriff Principal Gordon Nicholson CBE QC (*until Sept 2005*)

## Office Bearers

Ron Daniel	National Chair
Roseann Roy	Vice Chair
Drew Dempster	Vice Chair
Pat Bolton	Vice Chair
Ruaridh Budge	Treasurer

*The Office Bearers sit on both the Executive Board and National Council.*

## Executive Board

Rev Ian Currie MBE	National Council representative
Alan Davie	National Council representative
George Honeyman	National Council representative
Mark McCann	National Council representative
Ian Chisholm	Co-opted member
Susan Mallinder	Co-opted member

## National Council

A list of representatives on National Council is available on request.

## Funding Panel

William McKenzie	Chair
Ruaridh Budge	VSS Treasurer
William Munro	Independent Member
Ian Harkness ( <i>until Mar 2006</i> )	National Council Representative
Raymund McQuillan	ADSW Criminal Justice Services
Chief Inspector Bob Ovens ( <i>until March 06</i> )	Dumfries & Galloway Constabulary
Chief Supt A B Duncan ( <i>from Mar 2006</i> )	Northern Constabulary

## Directors

David McKenna	Chief Executive
Neil Paterson	Director of Operations
Sandra Howells	Director of Corporate Services
Elaine Middleton	Director of Quality & Planning

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## Acknowledgements

Victim Support would like to convey special thanks to the Scottish Executive for providing financial support for our services; Local Authorities for their contributions and to our supporters who give regularly through Give As You Earn and individual donations.

We would also like to acknowledge and thank the many other statutory and voluntary organisations who have helped us to help people affected by crime.

Victim Support Scotland

15-23 Hardwell Close

Edinburgh

EH8 9RX

Tel: 0131 668 4486

Fax: 0131 662 5400

Email: [info@victimsupportsco.demon.co.uk](mailto:info@victimsupportsco.demon.co.uk)

Website: [www.victimsupport.org](http://www.victimsupport.org)

President HRH The Princess Royal

Victim Support Scotland, a company limited by guarantee number 110185.

Recognised as a charity in Scotland, Scottish Charity No SC002138.