

Victim Support Scotland

ANNUAL REPORT 2006-07

Accounts and Statistics



Chair's Report

For many of us, the dominant issue over the past 12 months has been the proposal to move to One Charity. At the end of the day this was not a decision taken lightly or in haste but after many months of consulting with volunteers and staff throughout our organisation on the way forward. The AGM in September voted to approve the amalgamation of all VSS services into a single charity as from July 2007. I am very grateful to all staff and volunteers for their hard work that has made this possible. The challenge for all of us is to make the most of this opportunity to continuously improve the quality of service our users need.

Another issue with potential long term significance is the "Review of VSS Governance and Leadership" carried out by the Roffey Park Institute, an independent and long established organisation, to bring us into line with best practice. Changes affecting the most senior volunteers and staff are anticipated and firm proposals should be ready by the latter part of 2007.

The above review was made possible with the financial support of the Scottish Executive with whom we continue to build a constructive working partnership. Regrettably we have not yet managed to attain our goal of three-year funding, which always appears to be tantalisingly close – but just out of reach.

For the past few months we have had in place a dedicated Communications Team working hard to improve both internal and external communications. Many of us have been dissatisfied with the relatively low public profile of VSS in the past and it has been rewarding to see a considerable improvement over recent months, with mentions of our work in the various media.

We continue to play a significant role in Europe and are regarded as a role model for many of the emerging Victim organisations. A recent independent survey found that anyone unfortunate enough to be a victim of crime in Europe would receive the best support service if in Scotland.

Overall we've had another good year with numbers up in all our services. We helped more people last year than ever before. There are inevitably challenges ahead. We must ensure that our single charity model works effectively: that our governance and leadership is of the best; that we all work together to look for innovative ways to provide and improve our services. We can meet these challenges.

Ron Daniel
Chair

Chief Executive's Report

Recognised as one of the most effective and successful services to people affected by crime anywhere in the world, Victim Support Scotland remains strongly committed to its promise to improve services to victims and witnesses.

Our new one charity is already strengthening our capability to contribute more efficiently to the public debate and to improvements in a quality service. A crucial commitment for the period ahead is to strengthen our role within the community.

We will work in partnership with communities to deliver strong community plans that ensure public protection and the very best support to victims and witnesses.

We will promote and support the development of local compacts and forums to promote the interests of victims

including the support of other local and national victims organisations. Importantly we will work more closely within the strategic Community Justice Authorities and seek to build new partnerships with local Criminal Justice boards.

As a service provider we commit to improving the service we provide and to continue to work in partnership with government and others to ensure that more people are offered support and that our services become increasingly available to all in our communities.

We have an exciting year ahead and together we will continue to succeed for victims, witnesses and communities in Scotland.

David McKenna
Chief Executive

**Statement of Financial Activities
Year Ended 31 March 2007**

	Unrestricted	Restricted	2007 Total	2006 Total
	£	£	£	£
INCOMING RESOURCES				
Incoming resources from generated funds				
Voluntary income	3,872	–	3,872	4,147
Activities for generating funds	–	–	–	15,533
Financial income	31,283	10,000	41,283	26,853
Incoming resources from charitable activities	–	4,197,137	4,197,137	4,040,486
Other incoming resources	7,038	365,563	372,601	247,280
Total incoming resources	42,193	4,572,700	4,614,893	4,334,299
RESOURCES EXPENDED				
Cost of generating funds				
Costs of generating voluntary income	–	489	489	489
Charitable activities				
Direct	–	3,434,544	3,434,544	3,375,570
Support	–	921,136	921,136	841,091
Governance costs				
Direct	–	46,872	46,872	32,159
Indirect	–	107,593	107,593	121,709
Total resources expended	–	4,510,634	4,510,634	4,371,018
Net income/expenditure before transfers	42,193	62,066	104,259	(36,719)
TRANSFERS				
Gross transfers between funds	57,901	(57,901)	–	–
Net Incoming / outgoing Resources before other recognised gains / losses	100,094	4,165	104,259	(36,719)
Actuarial Gains on Defined Benefit Pension scheme	22,200	139,800	162,000	–
NET MOVEMENT IN FUNDS	122,294	143,965	266,259	(36,719)
RECONCILIATION OF FUNDS				
Total funds brought forward	111,466	162,137	273,603	310,322
Prior year adjustment	(171,400)	(279,600)	(451,000)	–
Total funds carried forward	62,360	26,502	88,862	273,603

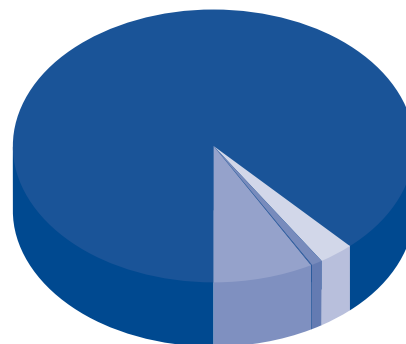
All the activities of the Company are classed as continuing.

Balance Sheet
Year Ended 31 March 2007

	£	2007 £	2006 £
FIXED ASSETS			
Tangible assets		76,410	54,039
CURRENT ASSETS			
Debtors	169,547		167,037
Cash at bank and in hand	321,443		318,211
	<u>490,990</u>		<u>485,248</u>
CREDITORS: Amounts falling due within one year	(205,538)		(265,684)
NET CURRENT ASSETS		<u>285,452</u>	<u>219,564</u>
NET ASSETS EXCLUDING PENSION DEFICIT		<u>361,862</u>	<u>273,603</u>
Pension deficit		(273,000)	–
NET ASSETS INCLUDING PENSION DEFICIT		<u><u>88,862</u></u>	<u><u>273,603</u></u>
FUNDS			
Unrestricted – General		62,360	111,466
Restricted		26,502	162,137
		<u><u>88,862</u></u>	<u><u>273,603</u></u>

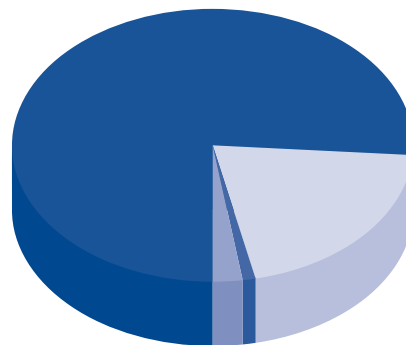
Total Income £4,615,000 (to nearest thousand)

Scottish Executive	88.11%	■
Local Authorities	2.84%	■
Investment Income	0.90%	■
Donations/Trusts/Fundraising	0.08%	■
Other Income	8.07%	■



Total Expenditure £4,511,000 (to nearest thousand)

Charitable Activities Direct	76.14%	■
Charitable Activities Support	20.42%	■
Cost of Generating Voluntary Income	0.01%	■
Governance Costs Direct	1.04%	■
Governance Costs Indirect	2.39%	■



The foregoing are extracts from the audited financial statements for Victim Support Scotland for the year ended 31 March 2007.

The full audited statements dated 17 August 2007, which have an unqualified audit report, are available from the Secretary at the Registered Office at 15-23 Hardwell Close, Edinburgh, EH8 9RX. These financial statements will be delivered to the Registrar of Companies after approval at the AGM.

Auditors' Report

We have examined the extracts from the financial statements of Victim Support Scotland for the year ended 31 March 2007, set out on pages 2 to 5 of this Annual Report. In our opinion they are consistent with the full financial statements.

Whitelaw Wells, Chartered Accountants and Registered Auditors

17 August 2007

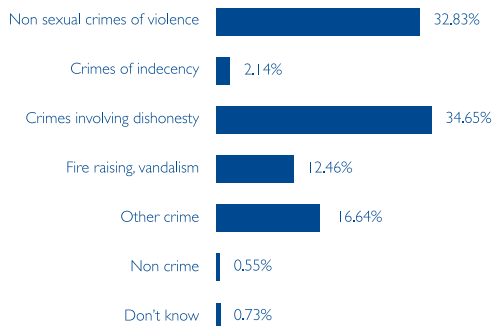
Victim Service

The Victim Service received 99,063 referrals during the financial year 2006-07, an increase of 9.1% on the previous year's total of 90,777. The referrals generated a total of 103,489 victims of crime, the highest number ever recorded by Victim Support. Instances of face-to-face and telephone contact with victims increased to 60,365, a 4% rise from the previous year (57,920).

Work with victims of serious crime rose to 31,181, 11% higher than last year's figure of 27,997. This increase reflects the emphasis placed on targeting interventions to victims with higher levels of needs, based on crime category or personal characteristics. Although referral-on figures were 72% higher than last year – 1,949 compared with 1,132 – this was still lower than expected. This issue is currently being explored.

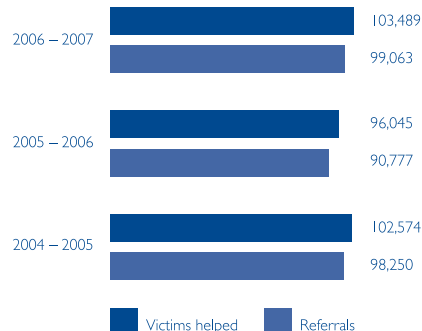
Types of Crime Referred to Victim Service

APRIL 2006 – MARCH 2007



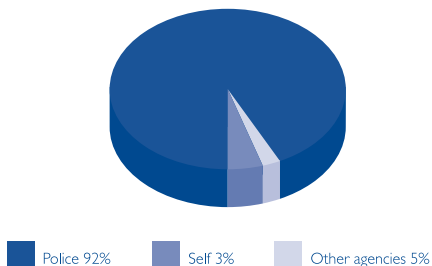
Number of Referrals to Victim Service

APRIL 2006 – MARCH 2007



Source of Referrals

APRIL 2006 – MARCH 2007



Calls to Information Line/ Referrals to Criminal Injuries Compensation Authority

APRIL 2006 – MARCH 2007



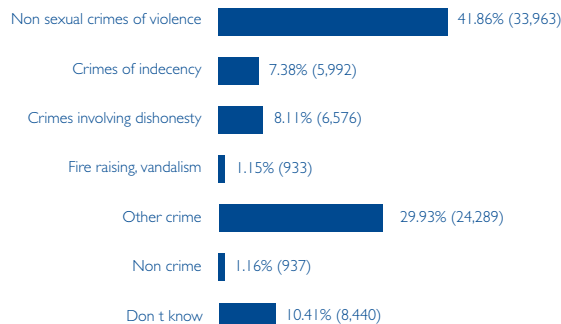
Witness Service

Overall contacts increased to 81,129, representing a 7% rise on the previous year (75,795).

Self-referrals, agency referrals and pre-court services all increased – self-referrals by 5% from 62,244 to 66,261, and agency referrals by 16% from 12,490 to 14,541. Pre-court familiarisation visits rose by 17% from 44,800 to 52,541.

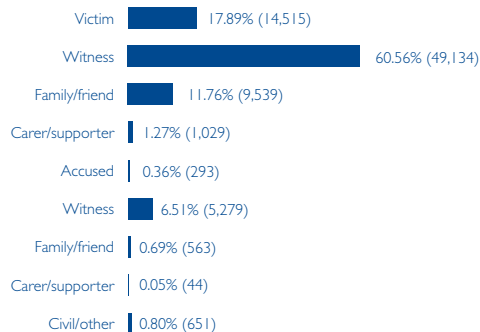
Types of Crime Referred to Witness Service

APRIL 2006 – MARCH 2007



Witness Service – Status of Service User

APRIL 2006 – MARCH 2007



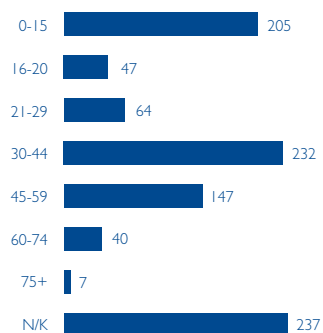
Youth Justice Service

Of the 977 people supported by the service during 2006-07, 68% were for crimes of assault, vandalism or breach of the peace. More the 20% were aged 16 and under and 72% of those were victims of assault.

Individual victims made up 76% of the referrals, resulting in 24% being business or local authority victims

Victims of Youth Crime by Age Referred to Youth Justice Service

APRIL 2006 – MARCH 2007



Types of Crime Referred to Youth Justice Service

APRIL 2006 – MARCH 2007



Honorary President

HRH The Princess Royal

Office Bearers

Ron Daniel	Chair
Drew Dempster	Vice Chair
Pat Bolton	Vice Chair
Alan Davie	Vice Chair
Ruaridh Budge	Treasurer

Senior Staff

David McKenna	Chief Executive
Sandra Howells	Director of Corporate Services
Elaine Middleton	Director of Quality & Planning
Neil Paterson	Director of Operations

Executive Board

Ron Daniel	Chair
Drew Dempster	Vice Chair
Pat Bolton	Vice Chair
Alan Davie	Vice Chair
David McKenna	Chief Executive
Ruaridh Budge	Treasurer
Ian Chisholm	Independent Member
Susan Mallinder	Independent Member
George Honeyman	Elected Member
Colin Broadfoot	Elected Member
Andrew Greig	Elected Member
Bashir Hasham	Elected Member

Finance Committee of Executive Board

Ruaridh Budge	Chair
Ian Chisholm	
Sandra Howells	
George Honeyman	

National Council

A list of representatives is available on request.

Acknowledgements

Victim Support would like to convey special thanks to the Scottish Executive for providing financial support for our services; Local Authorities for their contributions; and to our supporters who give regularly through Give As You Earn and individual donations.

We would also like to acknowledge and thank the many other statutory and voluntary organisations who have helped us to help people affected by crime.

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President HRH The Princess Royal

Victim Support Scotland, a company limited by guarantee number 110185.

Recognised as a charity in Scotland, Scottish Charity No SC002138.